

# PRIVACY POLICY

Protection of personal data according to the LOPD AIRFAL INTERNATIONAL S.L., in application of current regulations regarding the protection of personal data personal, informs that the personal data that are collected through the forms of the Website: https://www.airfal.com/, are included in the user-specific automated files of the AIRFAL INTERNATIONAL S.L.

The collection and automated processing of personal data is aimed at maintaining the business relationship and the performance of information, training, advice and other activities of AIRFAL INTERNATIONAL S.L.

These data will only be transferred to those entities that are necessary for the sole purpose of fulfilling the purpose set forth above.

AIRFAL INTERNATIONAL S.L. adopts the necessary measures to guarantee the security, integrity and confidentiality of the data in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, concerning the protection of natural persons Regarding the processing of personal data and the free movement of the same.

The user may at any time exercise the rights of access, opposition, rectification and cancellation recognized in the aforementioned Regulation (EU). The exercise of these rights can be done by the user through email to: marketing@airfal.com or at the address: Polígono San Miguel, C \ Río Ésera 5, 50.830 – Villanueva de Gállego (Zaragoza – Spain).

The user states that all data provided by him are true and correct, and undertakes to keep them updated, communicating the changes to AIRFAL INTERNATIONAL S.L.

#### Purpose of the processing of personal data

For what purpose will we treat your personal data?

At AIRFAL INTERNATIONAL S.L., we will treat your personal data collected through the Website: https://www.airfal.com/, with the following purposes:

1. In the case of contracting the goods and services offered through AIRFAL INTERNATIONAL S.L., to maintain the contractual relationship, as well as the management, administration, information, provision and improvement of the service.

2. Sending requested information through the forms provided in AIRFAL INTERNATIONAL S.L.



3. Send newsletters, as well as commercial communications of promotions and / or advertising of AIRFAL INTERNATIONAL S.L. and of the sector.

We remind you that you can oppose the sending of commercial communications by any means and at any time, by sending an email to the address indicated above.

The fields of these records are mandatory, and it is impossible to carry out the expressed purposes if these data are not provided.

How long are the personal data collected?

The personal data provided will be kept as long as the commercial relationship is maintained or you do not request its deletion and during the period for which legal responsibilities could be derived for the services provided.

#### Legitimation

The processing of your data is carried out with the following legal bases that legitimize it:

1. The request for information and / or the contracting of the services of AIRFAL INTERNATIONAL S.L., whose terms and conditions will be made available to you in any case, prior to a possible contracting.

2. Free, specific, informed and unambiguous consent, as long as we inform you by making this privacy policy available to you, that after reading it, if you are satisfied, you can accept by means of a statement or a clear action affirmative, as the marking of a box arranged for that purpose.

In the event that you do not provide us with your data or do it in an erroneous or incomplete way, we will not be able to attend to your request, making it completely impossible to provide you with the requested information or carry out the contracting of the services.

# Recipients

The data will not be communicated to any third party outside AIRFAL INTERNATIONAL S.L., except legal obligation.

#### Data collected by users of the services

In cases where the user includes files with personal data on shared hosting servers, AIRFAL INTERNATIONAL S.L. is not responsible for the breach by the user of the GDPR.

Data retention in accordance with the LSSI AIRFAL INTERNATIONAL S.L. informs that, as a provider of data hosting service and under the provisions of Law 34/2002 of July 11, Services of the Information Society and Electronic Commerce (LSSI), retains for a maximum period of 12 months the essential information to



identify the origin of the hosted data and the moment in which the service began. The retention of this data does not affect the secrecy of the communications and may only be used in the context of a criminal investigation or for the safeguarding of public safety, being made available to the judges and / or courts or the Ministry that so require.

The communication of data to the State Forces and Bodies will be done under the provisions of the regulations on protection of personal data.

## Intellectual property rights

AIRFAL INTERNATIONAL S.L. is the owner of all copyright, intellectual property, industrial, know-how and how many other rights are related to the contents of the website https://www.airfal.com/ and the services offered therein, as well as of the programs necessary for its implementation and related information.

The reproduction, publication and / or non-strictly private use of the contents, total or partial, of the website https://www.airfal.com/ is not allowed without the prior written consent.

#### Intellectual property of the software

The user must respect the third-party programs made available by AIRFAL INTERNATIONAL S.L. , even being free and / or publicly available.

AIRFAL INTERNATIONAL S.L. It has the necessary exploitation rights and intellectual property of the software.

The user does not acquire any right or license for the contracted service, on the software necessary for the provision of the service, nor on the technical information for monitoring the service, except for the rights and licenses necessary for the fulfillment of the contracted services and only for the duration of them.

For any action that exceeds the fulfillment of the contract, the user will need written authorization from AIRFAL INTERNATIONAL S.L., the user being prohibited from accessing, modifying, viewing the configuration, structure and files of the servers owned by AIRFAL INTERNATIONAL S.L., assuming the civil and criminal responsibility derived from any incident that could occur in servers and security systems as a direct consequence of negligent or malicious action on their part.

Intellectual property of the hosted content The use contrary to the intellectual property legislation of the services provided by AIRFAL INTERNATIONAL S.L. and in particular of:

• The use that is contrary to Spanish laws or that infringes the rights of third parties.

• The publication or transmission of any content that, in the opinion of AIRFAL INTERNATIONAL S.L., is violent, obscene, abusive, illegal, racial, xenophobic or defamatory.



• Cracks, serial numbers of programs or any other content that violates the intellectual property rights of third parties.

• The collection and / or use of personal data of other users without their express consent or in contravention of the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, concerning the protection of persons physical with regard to the processing of personal data and the free movement of them.

• The use of the domain mail server and the email addresses for sending spam.

The user has full responsibility for the content of its website, the information transmitted and stored, hypertext links, third party claims and legal actions in reference to intellectual property, third party rights and protection of minors.

The user is responsible for the laws and regulations in force and the rules that have to do with the operation of the online service, electronic commerce, copyright, maintenance of public order, as well as universal principles of Internet use.

The user will indemnify AIRFAL INTERNATIONAL S.L. for the expenses generated by the imputation of AIRFAL INTERNATIONAL S.L. in some case whose responsibility was attributable to the user, including legal defense fees and expenses, even in the case of a non-final judicial decision.

# Protection of hosted information

AIRFAL INTERNATIONAL S.L. It makes backup copies of the contents hosted on its servers, however it is not responsible for the loss or accidental deletion of data by users. Likewise, it does not guarantee the total replacement of the data deleted by the users, since the mentioned data could have been deleted and / or modified during the period of time elapsed since the last backup.

The services offered, except the specific backup services, do not include the replacement of the contents conserved in the backup copies made by AIRFAL INTERNATIONAL S.L., when this loss is attributable to the user; in this case, a rate will be determined according to the complexity and volume of the recovery,

Always prior user acceptance.

The replacement of deleted data is only included in the price of the service when the loss of content is due to causes attributable to AIRFAL INTERNATIONAL S.L.



### Commercial communications

In application of the LSSI. AIRFAL INTERNATIONAL S.L. will not send advertising or promotional communications by email or other equivalent electronic means of communication that had not previously been requested or expressly authorized by the recipients thereof.

In the case of users with whom there is a prior contractual relationship, AIRFAL INTERNATIONAL S.L. Yes, you are authorized to send commercial communications regarding products or services of AIRFAL INTERNATIONAL S.L. that are similar to those that were initially contracted with the client.

In any case, the user, after proving his identity, may request that no more commercial information be sent to him through the Customer Service channels.