

AIRFAL GENERAL PRODUCT WARRANTY CONDITIONS.

AIRFAL INTERNATIONAL, S.L. guarantees the performance of its products against any defect in materials and workmanship employed for their standard manufacture for THREE years from the date of delivery.

Additionally, AIRFAL INTERNATIONALS, offers an additional guarantee of FIVE years for components LED (Modules and drivers) that have an average estimated life by the manufacturer of 50000 or more hours.

AIRFAL INTERNATIONAL S.L. guarantees the existence of repair parts, as well as its technical service, during the TEN YEARS following the date on which the product ceases production.

To make effective said warranty, and Airfal RMA must be processed, in writing, to our Quality department.

1. The present warranty covers, IF the following conditions are met:

1.1.- The supplied product is used in accordance with Technical datasheet specifications, regarding both the product and its use (Technical data sheet, Installation instructions and Maintenance instructions.

1.2.-If the product has been operating in the environmental conditions range specified in its Technical data sheet.

1.3.- If the installation and/or assembly of the product has been done according to the Installation instructions and Norms (EN 60079-14 y En 60079-17) applicable corresponding to the Product, and by specialized technical staff.

1.4.-If the Product hasn't been exposed to mechanical or physical charges not conforming to its intended use.

1.5.- If the alleged defect, duly specified and verified in its nature and entity, has been communicated in writing by the client to AIRFAL INTERNATIONAL S.L. in a maximum period of thirty (30) days after its discovery, completing all the information required in the RMA.

1.6.- If the client has complied with all the payment obligations acquired by the established conditions of AIRFAL INTERNATIONAL S.L.

1.7.- If the product or any of its parts have been repaired, substituted, adjusted, sealed or modified in any of its parts by the client or any other person without the necessary information and previous authorization in writing of AIRFAL INTERNATIONAL S.L.

2. The warranty will NOT be valid in the following cases:

2.1.-If the defects of the product are due to unforeseen and unpredictable accidental events and of major force (electrical discharges, supervening atmospheric phenomena, failures in the network...)

2.2- If the product is installed in a chemically aggressive environment, without previously having informed AIRFAL INTERNATIONAL S.L. in writing, specifying the product and its concentration including modifications after initial installation.

2.3.- The defects resulting from lighting, transient, and any other electrical phenomenon resulting from perturbations with origin in the power supply of the luminaire, including those referred to in the standard norm IEC 61000-4-5 (EMC). This warranty will NOT cover any product that integrate electronic equipment installed in an THD superior tol 10%.

2.3.- The damages for inactivity, economic losses, any other direct or indirect damages, unnecessary expenses of de-installation, retiring or substitution, and/ or substitution, means for exchange or elevation or installation, either cost of recycling of de-contamination. In all those cases the client will be responsible and will carry with the cost of those activities.

2.4.- Products of third parties and products that don't have the commercial brand AIRFAL INTERNATIONAL S.L. (additional control systems, such as command elements, sensors, interfaces, etc.).

2.5.- Parts, elements and accessories added to the product not supplied by AIRFAL INTERNATIONAL S.L. after delivery.

2.6.- Equipment that would be connected to an on/off element that cuts phase and neutral at the same time. The phase should be cut, never the neutral.

3. Final dispositions

3.1.- In the event that the Products would present defects covered by this Declaration of Warranty, and provided that the established conditions are verified, AIRFAL INTERNATIONAL S.L. may proceed, at its discretion, to repair and/or replace these with the same or equivalent products, in accordance with the technological advances that have occurred with respect to the originals.

3.2.- In particular, there must not be charged to AIRFAL INTERNATIONAL S.L. eventual expenses of conservation of the Product nor any other indemnity or indemnification of damages not specified in the present document.

3.3.- AIRFAL INTERNATIONAL S.L. may change this warranty periodically and any changes will be effective for all Orders placed on or after the effective date of such change.

3.4.- AIRFAL INTERNATIONAL S.L. guarantees during 10 years the existence of repair parts of the main components with equal parts or their equivalents, available at the moment in the market, depending technological evolution.

3.5.- The present warranty conditions have been translated from Spanish. In case of interpretation Doubts, the Spanish version will prevail.

3.6.- This warranty is subject to Spanish law, excluding the provisions of the United Nations. Convention on Contracts for the International Sale of Goods. The legal venue for all disputes arising from this guarantee will be Zaragoza, Spain.